

Restaurants Aiding with Meals:

- La Piazza, La Piazza Al Forno, & Piazza Romana - From 11a.m. to 2 p.m. Tuesday through Friday, La Piazza and La Piazza Al Forno will offer take-out lunches of pasta, fruit and salad for children who rely on schools to provide meals during the week. Piazza Romana will offer slices of pizza. The meals are available for take-out at each of the restaurants.
 - La Piazza, 1 N. First St., Phoenix, 602-795-7116, lapiazzaphx.com
 - La Piazza al Forno, 5803 W. Glendale Ave., Glendale, 623-847-3301, lapiazzaalforno.com
 - Piazza Romana 10210 W. McDowell Rd., Suite 120, Avondale, 623-936-7338, piazzaromanaaz.com
- Sal's Gilbert Pizza: Tuesday-Friday 10 a.m.-3p.m. Children can receive one free kid's meal while schools are closed.
 - 1150 S. Gilbert Rd., Gilbert, 480-633-2226
- Daily Dose: Free meals for children, up to four children per table, dine in only at any of the three locations.
 - 4020 N. Scottsdale Rd., #101, Scottsdale, 480-994-3673
 - 1928 E. Highland Ave. #F-107, Phoenix, 602-274-0334
 - 96 S. Rockford Dr., #105, Tempe, 480 590-6937
- Pomo Pizzeria: During school closures, children 12 and under get a free kids entree and drink with the purchase of an adult entree. The offer is for customers who dine at the restaurant only. Pomo has locations in Gilbert, Scottsdale and downtown Phoenix along with a newly opened location at the Biltmore Fashion Park.
 - 8977 N. Scottsdale Rd., Scottsdale, 480-998-1366
 - 366 N. Gilbert Rd., #106, Gilbert, 480-878-2222
 - 705 N. 1st St., Suite #120, Phoenix, 602-795-2555
 - 2502 E. Camelback Rd., Phoenix

INTERNET & WiFi ACCESS

The Federal Communications Commission has an agreement which states that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots for increased accessibility to the internet. Visit <https://docs.fcc.gov/public/attachments/DOC-363033A1.pdf> for information.

Cox Communications: Cox is offering the following over the next 60 days, through May 15:

- A \$19.99 offer for new Starter internet customers with a temporary boost up to 50 Mbps download speeds, no annual contract or qualifications to help low income and those impacted from Coronavirus challenges, like seniors and college students.

Updated 03/19/2020

- Eliminating data usage overages beginning today to meet the higher bandwidth demands. Customers with a 500 GB or Unlimited data usage add-on plan will receive credits.
- Free access to over 650,000 Wi-Fi hot spots. Visit <https://www.cox.com/residential/internet/learn/cox-hotspots.html> to search for hot spots in your area.

Comcast: Comcast is taking steps to implement the following new policies for the next 60 days, and other important initiatives:

- Xfinity WiFi Free for Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit <https://wifi.xfinity.com/>. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.
- Pausing Data Plan: With so many people working and educating from home, Comcast wants their customers to access the internet without thinking about data plans. While the vast majority of customers do not come close to using 1TB of data in a month, they are pausing data plans for 60 days giving all customers unlimited data for no additional charge.
- No Disconnects or Late Fees: Comcast will not disconnect a customer’s internet service or assess late fees if they contact them and let them know that they can’t pay their bills during this period. The Comcast care teams will be available to offer flexible payment options and can help find other solutions.
- Internet Essentials Free to New Customers: Low-income families who live in a Comcast service area can sign-up for Internet Essentials. New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program’s Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.

Charter Communications (parent company of Spectrum): Charter commits to the following for 60 days:

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet

Updated 03/19/2020

Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.

- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.

Suddenlink: Suddenlink is offering free 30 Mbps broadband internet for 60 days to any new customer household within their service areas with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access. Eligible households interested in this solution can call 888-633-0030 to enroll in Suddenlink region.

In honoring the Keep Americans Connected Pledge, for the next 60 days they will:

- Not terminate broadband and voice service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic
- Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic
- Open their WiFi hotspots to any American who needs them.

Sparklight (formerly CableOne): Sparklight will be making unlimited data available on all internet services for the next 30 days and waiving late fees for its customers for the next 60 days. Additionally, Sparklight is offering payment deferrals to customers who call to make arrangements. The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

CenturyLink: For the next 60 days, CenturyLink has committed to waive late fees and to not terminate a residential or small business customer's service due to financial circumstances associated with COVID-19. They are also suspending data usage limits for consumer customers during this time period due to COVID-19.

AT&T: Here's what AT&T is doing to help their customers and communities get through this:

- Suspending broadband usage caps for home internet customers. That means no overage fees while people are home using more data.
- Keeping their public Wi-Fi hotspots open for anyone who needs them.
- Offering internet access for qualifying limited-income households at \$10/month through the Access from AT&T program.
- They won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic – and they are waiving late payment fees for those customers.
- Underwriting expenses for a "one-stop" resource center to support eLearning Days from the State Educational Technology Directors Association. It's available to help all educators handle school closings and virtual learning.

UTILITIES

APS: During this time, APS is making a few changes to help out their customers:

- Suspending shutting off power to our customers for non-payment.
- Waiving late fees.
- Setting up a Customer Support Fund for those who need assistance paying their bill that will be available starting Wednesday, March 18th. The fund will be available through our advisors by calling us at (602) 371-7171 (Phoenix) or (800) 253-9405 (other areas), weekdays from 7 am to 7 pm. We do expect call volumes could be high and will do our best to get to calls in a timely manner.

SRP: Here's what SRP is doing to help keep the community healthy while keeping the power on and water moving through the Valley:

- SRP will not turn customers' power off for non-payment during the COVID-19 pandemic.
- Waiving all late payment fees. This applies to both residential and commercial customers.
- Attempt to contact customers who are currently disconnected to ensure a safe reconnection. If your power is currently off and they were unable to reach you, or you have not been contacted yet, please call us 24/7 at (602) 236-8888. Some customers may still see late fees on their upcoming bills. If there is a late payment fee on your bill, please call them to have it removed.
- Please note: Even though they aren't turning power off for non-payment during this time, customers will continue to be charged for the electricity they use.
- If you are having a hard time paying your electric bill for any reason, please let them know as quickly as possible. They will work with you to avoid a worsening financial situation.